

Friendly Shield

**Short-term accident
and sickness protection
for you and your family**
– it's simple, affordable and quick

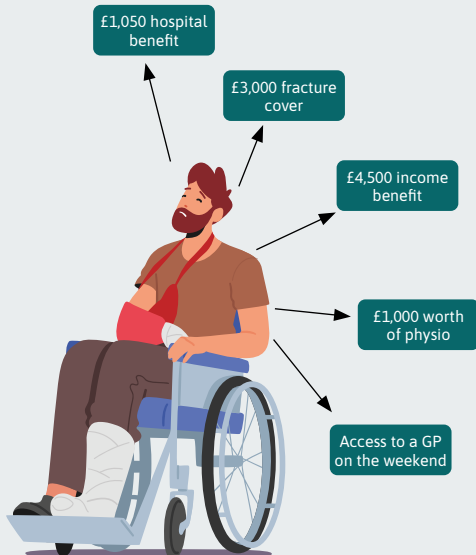
Why Friendly Shield?

- It's simple - apply in minutes with no medical questions to answer
- It's affordable - 3 cover levels to choose from, starting from just 33p a day
- It's quick - income benefit payable 14 days after an accident
- Optional cover for your spouse and children
- Immediate access to Friendly GP+ 24/7 for you and your family

Now with
sickness cover
option that starts
after just
14 days!



Let's set the scene – how Friendly Shield works



- ✓ Simon has a gold Friendly Shield policy. He's a self-employed painter and decorator.
- ✓ He's in a car crash and spends 3 weeks in hospital. **Friendly Shield pays £1,050 in hospital benefit.**
- ✓ He has broken 3 ribs, his arm and knee. **Friendly Shield pays £3,000 in fracture cover**
- ✓ He's unable to work for 2 months due to his injuries. **Friendly Shield pays £4,500 in income benefit.**
- ✓ He needs physiotherapy to help his knee recover. **Friendly Shield pays £1,000 in rehabilitation benefit.**
- ✓ He needs to speak to a GP as his pain medication gives him heartburn. **Friendly Shield provides 24/7 access to a GP.**
- ✓ **Friendly Shield pays Simon £9,550 during his 2 months of recovery and provides GP access.**

This example is excluding deferment periods

Friendly GP+ 24/7 GP access for you and your family

Our Friendly GP+ service provides you and your family with peace of mind that they can access a GP at any time, day or night.

Our members have rated the service:

Overall satisfaction



100%

said the overall experience they received was excellent, very good or good.

Recommended



100%

agreed they would recommend Friendly GP to a friend or colleague.

GP helpline star rating



100%

rated the helpline as 5 stars or 4 stars.

Accessible



98%

rated the appointment booking process as very good or good.

Confidence and trust



90%

strongly agreed or agreed a lot that they had confidence and trust in the GP.

We're listening



89%

felt the GP listened to them during the consultation.

Data taken from reviews between January and May 2024.

Don't delay – find out how Friendly Shield can protect you and your family today!



An exclusion list applies to the sickness cover. Terms and conditions apply. National Friendly is a trading name of National Deposit Friendly Society Limited. Registered office: 11-12 Queen Square, Bristol BS1 4NT. Registered in England and Wales no. 369F. National Deposit Friendly Society Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Our Financial Services Register number is 110008. You can check this at: <https://register.fca.org.uk>. National Deposit Friendly Society Limited is covered by the Financial Services Compensation Scheme and Financial Ombudsman Service.

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