

The Friendly GP Web App

Creating an account



The following information will be required to create an account that enables you to book consultations, view past and future consultations and more:

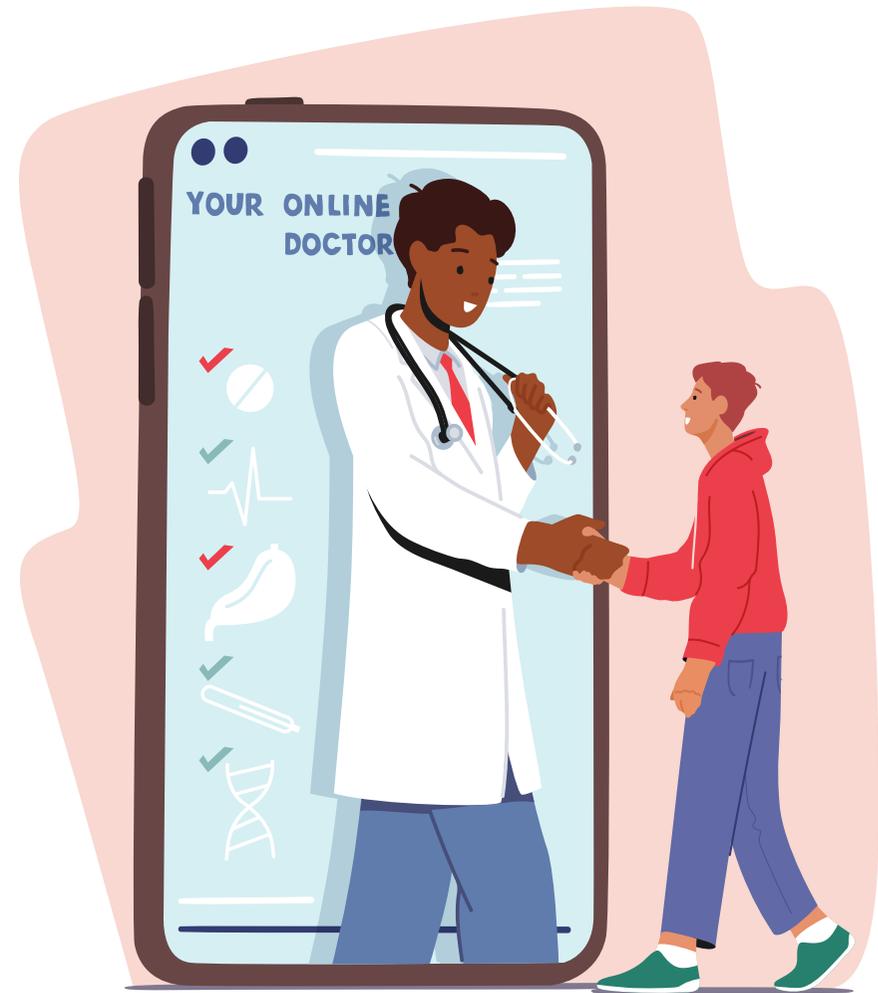
- Membership number
- Full name
- Date of birth
- Sex assigned at birth*
- Email address
- Home address
- Personal phone number

**It is important that our GPs understand a patient's sex assigned at birth as this information may be a key factor in relation to some personal health risks.*

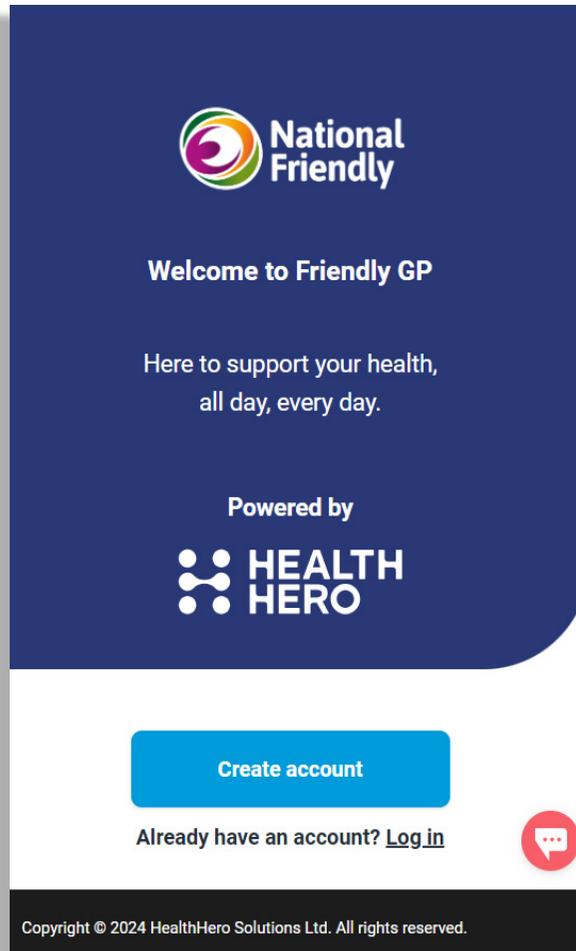
To create an account, please visit:

<https://nationalfriendly.onlinegp.co>

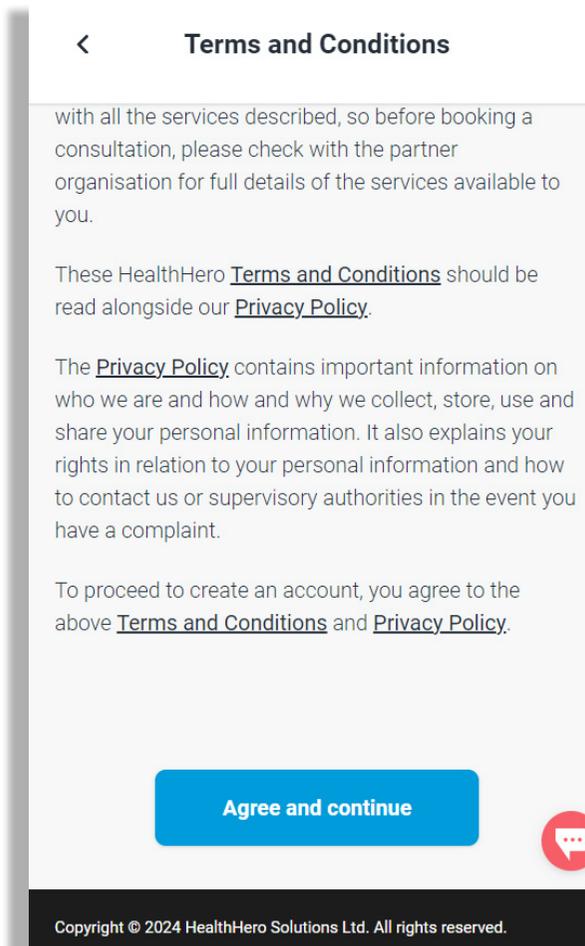
Then follow the six steps detailed in this document.



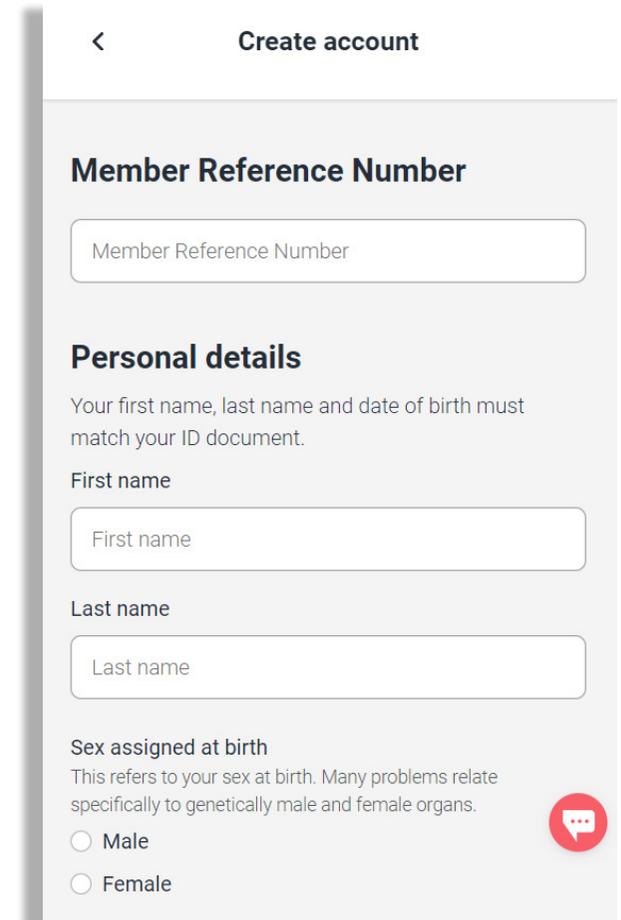
1. Click the “Create account” button in the light blue box at the bottom.



2. Please read the Terms and Conditions. When you're ready, press the “Agree and continue” button at the bottom.



3. Fill in your National Friendly member reference number and personal details.



4. Continue on the same screen and enter your contact and GP details.

The screenshot shows the 'Create account' screen with two main sections: 'Contact details' and 'GP details'. The 'Contact details' section includes an 'Email address' field with a placeholder 'Email address', an 'Address' section with a 'Postcode' field, and two buttons: 'Search' and 'Clear'. The 'GP details' section includes a 'Choose on map' button with a location pin icon, a link to 'Enter details manually.', and a radio button option 'I am not registered with a GP'.

5. Create a password and click next.

The screenshot shows the 'Create account' screen with the 'Create password' section. It features a 'Password' input field with a toggle icon for visibility. Below the field, it lists requirements: 'Passwords must include at least:' followed by four radio button options: '10 characters', '1 lowercase letter', '1 capital letter', '1 number', and '1 special symbol'. There is a disclaimer text: 'This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply. By using this service you are agreeing to HealthHero's [Terms and Conditions](#) and [Privacy policy](#).' At the bottom, there is a blue 'Next' button and a red speech bubble icon. A footer contains the text: 'Copyright © 2024 HealthHero Solutions Ltd. All rights reserved.'

6. A verification email will be sent to the email address you entered in Step 4. Once you've clicked the link to verify, the account set up is complete.

To log in, the username will be the email you entered in Step 4 and the password will be the one you set up in Step 5.